

Joint Health and Wellbeing Strategy Action Plan City of London

Joint Health and Wellbeing Strategy Action Plan/2017-2020

2017-2020

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| Name | Joint Health and Wellbeing Strategy Action Plan | | |
| Duration: | 2017-2020 | | |
| Relevant strategies: | Noise, Air Quality, Social Wellbeing, Mental Health, Suicide Prevention, | | |
| Board responsible for monitoring plan: | Health and Wellbeing Board | | |
| Owner: | Consultant in Public Health | | |
| Implementation date: | June 2017 | Review date: | June 2018 |

| Priority: | Good mental health for all | | | | | | |
|-----------------------------------|---|------------|--|--|---|---|---------------|
| Objective (if applicable): | For more children, adults and older people in the City of London to have good mental health. | | | | | | |
| Ref: | Action: | Start: | End: | Measure/outcome: | Lead officer/ partner: | Update | RAG rating |
| 1.1 | Implement the Mental Health Strategy and Action Plan <ul style="list-style-type: none"> Provide annual implementation and performance reports to the Health and Wellbeing Board Review and renew the strategy | March 2015 | March 2018 January 2018 January 2018 | <ul style="list-style-type: none"> Reduced occurrence, severity and duration of mental ill health | DCCS (Strategy Officer, Health and Children) | <ul style="list-style-type: none"> The board was provided with an update report on the MH action plan at the September meeting. 90% of actions are on track or completed The action to review and renew the Mental Health strategy has fallen behind schedule but will be undertaken in the first half of 2018. | Amber |
| 1.2 | Implement the Suicide Prevention Action Plan <ul style="list-style-type: none"> Provide annual implementation and performance reports to the Health and Wellbeing | June 2017 | June 2020 June 2018 | <ul style="list-style-type: none"> Reduction in suicides and suicide attempts in the City of London | DCCS (Strategy Officer, Health and Children); City of London Police | The suicide prevention group met in November and progress has been good on most actions. The HWB board will be provided with an update on the action plan in June 2018 | Green |

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| | Board | | | | M&CP / Port Health & Public Protection (Lead Officer - Health & Safety) | | |
| 1.3 | Implement the Social Wellbeing Strategy and action plan <ul style="list-style-type: none"> • Social Wellbeing Action Plan complete • Annual update to Health and Wellbeing Board | June 2017 | June 2020 Sep 2017 June 2018 | <ul style="list-style-type: none"> • Increased wellbeing among target groups as measured by the Loneliness Measurement Tool | DCCS (Strategy Officer, Housing and Adults) | Social wellbeing strategy was approved by the HWBB in June 2017. The action plan is being implemented. The Health and Wellbeing Board will be provided with an update report at the June 2018 meeting. | Green |
| 1.4 | Investigate the feasibility of creating a workplace health centre in the City, which would offer specific support for mental health, particularly for lower-paid City workers. <ul style="list-style-type: none"> • Scoping document for workplace health centre to be taken to Health and Wellbeing board | April 2017 | Decemb er 2017 Decemb er 2017 | <ul style="list-style-type: none"> • Feasibility study complete | DCCS (Public Health Consultant; Project Officer, Business Healthy) | <ul style="list-style-type: none"> • Dragon Café in the City is launching as a six-month pilot on 8th February, part-funded by the City of London Corporation • Progress is being made with regards to a mental health facility in the City, ideally offering a combination of CBT and psychotherapy through full-fee and lower-fee options. Currently potential premises are being examined for their feasibility. | Green |

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| 1.5 | <p>Promote initiatives in the Square Mile that encourage employers to support staff with mental health issues, such as the Lord Mayor's Appeal's "This is Me – In the City"</p> <ul style="list-style-type: none"> • Business Healthy to recruit 10 new organisations to the This is Me campaign • CoLC to promote the London Healthy Workplace Charter. | <p>June 2017</p> <p>June 2017</p> | <p>June 2018</p> <p>June 2020</p> | <ul style="list-style-type: none"> • Increased participation in initiatives and events by employers • Increased use of relevant Business Healthy resources | DCCS (Business Healthy Project Officer) M&CP / Port Health & Public Protection (Lead Officer - Health & Safety) | Continued promotion of City-focused initiatives such as This is Me – In the City and the London Healthy Workplace Charter (LHWC) through the Business Healthy website, newsletter, social media and events. This past year, at least two Business Healthy members (one SME) were accredited to the LHWC. Business Healthy played a key role in the "Thrive in the City" day-long programme of free activities and workshops in November 2017. Opportunities to continue and expand this work are being sought. | Green |
| 1.6 | <p>Signpost City workers and residents to support for mental health issues</p> <ul style="list-style-type: none"> • Promote 24/7 crisis hotlines with a marketing campaign targeting primarily resident and City worker males (using Kent's Release the Pressure campaign) Follow up survey (September 2017) | June 2017 | 17 th July 2017 | <ul style="list-style-type: none"> • advertising campaign in place • increase in website traffic to MH service page of COL website • Positive impact reported by survey | DCCS /Public Health consultant; Project Officer, Business Healthy) | <p>"Release the Pressure" advertising complete, but campaign still ongoing (with local employers) and at key milestones, e.g. World Suicide Prevention Day (October 2017). Campaign seen almost 30 million times across 4-week advertising campaign and traffic to the MH webpage of CoL website increased tenfold.</p> <p>Survey complete – low response rate from City employers, but provided qualitative evidence that campaign was</p> | Green |

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| | | | | | | positively received | |
| 1.7 | <p>Identify those who may be at risk of financial abuse in the City of London and develop work to raise awareness of the range of risks/methods associated with this form of abuse and how residents can protect themselves.</p> <ul style="list-style-type: none"> • The co-ordination of data sharing between partners • Identify vulnerable residents. • An awareness and prevention leaflet circulated to residents. • A proactive awareness-raising service offer developed for residents. • A launch event to coincide with International Fraud Awareness week | May 2017 | <p>May 2018</p> <p>May 2018</p> <p>May 2018 June 2017</p> <p>November 2017</p> <p>November 2017</p> | <ul style="list-style-type: none"> • Increased awareness and resilience to risk • Reduction in financial abuse of children, young people and adults | M&CP / Port Health & Public Protection (Trading Standards Manager) DCCS (Assistant Director, People) | <ul style="list-style-type: none"> • A dataset has been produced to combine data from Adult Social Care, City Police / Action Fraud and City Advice. • A public awareness raising campaign was held during Scams Awareness Month 2017. • A letter has been sent to all Adult Social Care service users, offering an advice visit from Trading Standards. • A partnership event was held on 4 Dec to raise awareness amongst professionals and community leaders. 100% of delegates said they felt better able to signpost vulnerable residents to sources of help | Green |

Joint Health and Wellbeing Strategy Action Plan/2017-2020

| Priority: | | A healthy urban environment | | | | | |
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| Objective (if applicable): | | To create a healthy place for people who live in, work in and visit the City of London | | | | | |
| Ref: | Action: | Start: | End: | Measure/outcome: | Lead officer/partner: | Update | RAG |
| 2.1 | Support the implementation of the Air Quality Strategy <ul style="list-style-type: none"> • Develop and promote an improved system for notifying City residents and workers of pollution incidents • Reduce emissions from new developments through publication of a Supplementary Planning Document for air quality • Develop and implement an action plan for reducing emissions from combustion plant machinery | June 2017 | March 2020 November 2017 August 2017 March 2018 | <ul style="list-style-type: none"> • Improved air quality (reduced particulate matter and reduce NOx emissions) | MCP / Port Health& Public Protection (Air Quality Manager) | <ul style="list-style-type: none"> • Appointed a new Communications Assistant to manage air quality messages. Increased social media presence and developing agreed messages to be disseminated on days of high air pollution. Exploring options for dedicated web site to manage air quality information. • Supplementary Planning Document complete and available on City web site • All construction sites inspected for compliance with new requirements to control emissions from combustion plant • Best practice guidance for reducing emissions from plant machinery being developed. • Assisting DEFRA with guidance over new legislative controls for emissions from large combustion plant | Green |
| 2.2 | Support the Implementation of the Noise Strategy <ul style="list-style-type: none"> • Reduce environmental impacts of construction and demolition by | June 2017 | March 2026 June | <ul style="list-style-type: none"> • Report produced and evidence | M&CP / Port Health & Public Protection (Pollution Team) | <ul style="list-style-type: none"> • Updated 8th edition of the Construction Code of Practice agreed and published including updates on best practice and funding mechanism for additional | Green |

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| | consulting on a draft and launching a refreshed and updated Construction Code of Practice. <ul style="list-style-type: none"> Investigate options for improving the evidence base for noise and soundscape issues and produce a report of recommendations. | | 2018 March 2018 | base proposed | Manager) | monitoring <ul style="list-style-type: none"> Consultation on the current practice of allowing Saturday working to be undertaken this calendar year A social survey of City stakeholder's assessment of noise matters is being undertaken to be completed by Easter as part of the evidence base on noise/soundscape issues | |
| 2.3 | Ensure health and wellbeing is considered and incorporated into the Local Plan <ul style="list-style-type: none"> Public Health to engage with consultation and scoping meetings for the Local Plan and identify health and wellbeing considerations | June 2017 | November 2017 November 2017 | <ul style="list-style-type: none"> Health and wellbeing considerations incorporated into the Local Plan | DCCS/ Public Health (Strategy Officer, Health and Children) | <ul style="list-style-type: none"> PH team attended scoping meetings and contributed to the issues and options consultation. The team will comment on the Healthy and Inclusive City chapter before it is finalised. | Green |
| 2.4 | Raise profile of Health and Wellbeing Board agenda and Health in All Policies. <ul style="list-style-type: none"> Hold a learning lunch for staff on health and wellbeing and the influence different departments can have Coordinate Health and Wellbeing Board Advisory group with senior officers from across the City Corporation. | May 2017 | May 2018 December 2017 Ongoing | <ul style="list-style-type: none"> Increased awareness and reference to health issues in corporate and departmental policies | DCCS (Executive Support Officer) | <ul style="list-style-type: none"> The standard template for committee reports now includes a "health implications" section, prompting officers and Members to consider the impact that policy changes will have on health and wellbeing. Health and wellbeing plays an important role in the Corporate | Green |

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| | | | | | | Plan. <ul style="list-style-type: none"> The Health and Wellbeing Advisory Group has become a useful forum for information sharing and joint working on health issues across the Corporation and Police. For instance, the Group has worked on tackling financial abuse, suicide prevention, joint events and health promotion campaigns, a coordinated response to the Better Health for Londoners consultation. Learning lunch for staff planned for 2018. | |
| 2.5 | Develop a Housing Strategy which will look at our approach to housing management and set out approach to delivering 700 new home in the Housing Revenue Account by 2025. <ul style="list-style-type: none"> Finalised strategy to be presented at the Health and Wellbeing Board | June 2017 | March 2018 March 2018 | <ul style="list-style-type: none"> New homes delivered | DCCS (Strategy Officer, Housing and Adults) | A needs assessment has been completed. This will form the evidence base of the strategy. A first draft of the strategy is being produced. This is now somewhat behind timescale but is progressing. | Amber |

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| Priority: | | Effective health and social care integration | | | | | |
| Objective (if applicable): | | That further development of integrated health and social care services reflect and meet City residents' needs effectively | | | | | |
| Ref: | Action: | Start: | End: | Measure/outcome: | Lead officer/partner: | Update | RAG |
| 3.1 | Maintain a focus on integration at the Adult Wellbeing Partnership, SEND Programme Board, Children's Executive Board and other key strategic forums with partners | Ongoing | Ongoing | <ul style="list-style-type: none"> City needs and opportunities for health are identified and articulated | DCCS/ Integration Programme Manager | Integration is a standing item on a wide range of forums | Green |
| 3.2 | Better Care Fund 2017 - 19 | | | | | | |
| | Secure approval of Better Care Fund for 2017/18 | April 2017 | March 2018 | <ul style="list-style-type: none"> City of London plans approved by NHSE | DCCS/ Integration Programme Manager | Better Care Fund approved by NHSE | Green |
| | Secure approval of Better Care Fund for 2018/19 | April 2018 | March 2019 | <ul style="list-style-type: none"> City of London plans approved by NHSE | DCCS/ Integration Programme Manager | The BCF plan covered two years (2017/19) and an outline plan for 2018-19 was part of the approved plans. Confirmation detail is likely to have to be submitted ahead of 2018-19 | Green |
| | Meet national conditions for BCF for 2017/18 | April 2017 | March 2018 | <ul style="list-style-type: none"> National conditions met | DCCS/ Integration Programme Manager | All national conditions met and plan approved | Green |
| | Meet national conditions for BCF for 2018/19 | April 2018 | March 2019 | <ul style="list-style-type: none"> National conditions met | DCCS/ Integration Programme Manager | National Conditions unlikely to change for 2018-19 | Green |
| | Delivery of BCF plans 2017/18 | April 2017 | March 2018 | <ul style="list-style-type: none"> Delivery of BCF plans on time and to budget | DCCS/ Integration Programme Manager | The schemes in the BCF are ongoing schemes and are | Green |

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| | | | | | | already established | |
| | Delivery of BCF plans 2018/19 | April 2018 | March 2019 | <ul style="list-style-type: none"> Delivery of BCF plans on time and to budget | DCCS/ Integration Programme Manager | The schemes in the BCF are ongoing schemes and are already established | Green |
| 3.3 | Integrated Commissioning | | | | | | |
| | Establishment of integrated commissioning governance for the City of London | | April 2017 | <ul style="list-style-type: none"> City Integrated Commissioning Board established | DCCS/ Integration Programme Manager | The integrated commissioning governance structure was in place and has been in operation since April 2017. It is kept under review to respond to any changes in context | Blue |
| | Workstreams, Transformation Board and ICBs receiving City specific information where appropriate and necessary | Ongoing | Ongoing | <ul style="list-style-type: none"> Appropriate City representation within governance structure City element of agendas / reports and work undertaken | DCCS/ Integration Programme Manager | There is City representation on each of the workstreams and sub-groups where appropriate. The City is also represented on the Transformation Board. Workstream Directors attend City | Green |

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| | | | | | | of London Integration Programme Board to talk to Officers in more detail about specific transformation projects and City views. Each report that goes to Transformation Board and ICB has a specific box for authors to complete on implications for the City of London. | |

| Priority: | | All Children have the best start in life | | | | | |
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| Objective (if applicable): | | Every child to reach their full potential | | | | | |
| Ref: | Action: | Start: | End: | Measure/outcome: | Lead officer/partner: | | |

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| 4.1 | <p>Work with school staff to come up with and deliver offer for Sir John Cass Primary School to contribute to Healthy School application</p> <ul style="list-style-type: none"> Sir John Cass Primary School to be accredited as a Healthy School | June 2017 | <p>June 2018</p> <p>June 2018</p> | <ul style="list-style-type: none"> The school promotes healthy eating and physical activity. Healthy school status achieved | DCCS (Public Health Commissioning Manager, Strategy Officer, Health and Children) | <p>The PH Commissioning manager met with the school. They have a range of activities occurring relating to healthy eating and physical activity including:</p> <ul style="list-style-type: none"> Gardening club to grow vegetables Cooking classes Fruit and veg provided for each class every day Exercise classes hip hop tots, athletics. City walks <p>When the new obesity service is in place it will be providing the school with services including nutrition advice for their school meals</p> | Green |
| 4.2 | <p>Develop a service to increase levels of parental employment in the City</p> <ul style="list-style-type: none"> Service specification developed Service delivered to City residents | June 2017 | <p>June 2018</p> <p>Aug 2017 November 2017</p> | <ul style="list-style-type: none"> Level of participation in programme Employment outcomes secured | DCCS (Strategy Officer, Health and Children) | <p>This has been delayed but is a priority on the new CYPP and will be taken forward in early 2018.</p> | Amber |

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| 4.3 | <p>Develop a Children and Young People's Plan</p> <ul style="list-style-type: none"> Develop comprehensive child health needs assessment | June 2017 | March 2018 September 2017 | <ul style="list-style-type: none"> Finalised plan to be presented to Health and Wellbeing Board | DCCS (Strategy Officer, Health and Children) | <p>A draft of the CYPP has been developed and is currently out for consultation.</p> <p>A summary of the Child Health Needs Assessment is provided in the February Health and Wellbeing Update report</p> | Green |
| 4.4 | <p>Review childhood obesity services with the London Borough of Hackney and agree a revised strategy</p> <ul style="list-style-type: none"> Strategy for commissioning childhood obesity services developed and implemented | June 2017 | April 2018 September 2017 | <ul style="list-style-type: none"> Services aimed at reducing childhood obesity commissioned jointly with the London Borough of Hackney | DCCS (Strategy Officer, Health and Children) | <p>These have been reviewed and the new obesity service is due to be in place in 2018.</p> | Green |
| 4.5 | <p>Promote MECC training to frontline staff working with children.</p> <ul style="list-style-type: none"> Make Every Contact Count training provided for frontline staff (including schools and children centres) to partners | June 2017 | May 2020 October 2017 | <ul style="list-style-type: none"> Increased participation in training | DCCS (Strategy Officer, Health and Children) | <p>The electronic training has been shared with partners, including schools and children centres.</p> <p>As part of the integration a more comprehensive training offer is being developed which will be targeted at hospital staff and social services</p> | Green |

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| 4.6 | <p>Work with Open Spaces to promote opportunities for play for young people within the City of London and also open spaces outside of the Square Mile</p> <ul style="list-style-type: none"> • Communications strategy developed for Children's Centres and other partners to promote opportunities for play. | June 2017 | <p>May 2020</p> <p>December 2017</p> | <ul style="list-style-type: none"> • Increased awareness and take up of opportunities | DCCS/ Public Health (Strategy Officer, Health and Children, Communications Manager); Open Spaces | <p>Strategy officer is currently working with City gardens to identify all outdoor play opportunities in square mile and better communicate options to schools and children's centres.</p> <p>Identifying areas where outdoor play can be incorporated, in particular through multi-purpose furniture, will be a consideration in the City Gardens audit that is commencing in March 2018.</p> | Amber |
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| Priority: | | Promoting healthy behaviours | | | | | |
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| Objective (if applicable): | | Reduce harmful behaviours amongst the resident, working and rough sleeper populations in the City of London | | | | | |
| Ref: | Action: | Start: | End: | Measure/outcome: | Lead officer/partner: | Update | RAG |
| 5.1 | <p>Develop and implement a Corporate Alcohol Strategy</p> <ul style="list-style-type: none"> • Alcohol Strategy | May 2017 | <p>May 2020</p> <p>September</p> | <ul style="list-style-type: none"> • Improvements in responsible licencing • Reductions in crime and | DCCS (Executive Support Officer) M&CP / Port Health | Public Health is leading on the development of a Corporate Alcohol Strategy which will set out our aims | Amber |

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| | approved by Health and Wellbeing Board | | 2017 | antisocial behaviour in relation to alcohol • Awareness-raising with businesses and local communities. | & Public Protection (Licensing Team Manager) Community Safety | for creating a culture of safe, responsible drinking in the City. Committee sign-off will start in June 2018. | |
| 5.2 | Reduce harm of second hand smoke and stop young people from taking up smoking • Increase the number of smoke free spaces in the City | | June 2018 | • Reduced parental smoking • Reduced smoking in parks and play areas | DCCS/ Public Health (Policy Officer) | The PH, Open Spaces and Cleansing teams are currently working together to identify options and determine feasibility of more smoke free spaces in the City. | Green |
| 5.3 | Help tobacco users to quit • Continue to commission stop smoking service which includes e-cigarette offer. • Hold public health awareness raising campaigns such as Stoptober • Trading standards to enforce new tobacco product regulation (plain packaging, vaping chemicals, underage sales) • Smokefree awareness raising and enforcement in CoLC owned areas – e.g. Leadenhall Market | June 2017 | March 2020 Ongoing October 2017 October 2017 October 2017 | • Increase in resident and workers quitting smoking | Public Health (Public Health Commissioning Manager, Project Officer, Business Healthy); WDP; M&CP (Trading Standards Manager) M&CP / Port Health & Public Protection (Lead Officer, Health & Safety) City Surveyors) | Public Health/ Business Healthy and WDP working with CoL Cleansing Team to develop new anti-smoke-related litter campaign (launch date TBC) Business Healthy continues to promote WDP services to member organisations, with a particular focus on key milestones, e.g. Stoptober and PHE's Smokefree January. | Green |
| 5.4 | Establish new GUM service provision in the City of London | June 2017 | May 2018 May 2018 | • New clinic is opened and operational | DCCS (Public Health Consultant) | The clinic in the City is due to open in April 2018 | Green |
| 5.5 | Work with E-sexual health service to achieve channel shift and reduce clinic visits | June 2017 | May 2018 May 2018 | • Increased uptake of the e-sexual health service and corresponding | DCCS (Public Health Consultant) | The E-sexual health service went live on 8 January 2018 in Homerton clinic | Green |

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| | | | | reduction in terrestrial clinic visits by 10%. | | | |
| 5.8 | Develop a profile of the health needs of rough sleepers | June 2017 | May 2018 May 2018 | <ul style="list-style-type: none"> Report to be presented at the Health and Wellbeing Board | DCCS (Homelessness and Housing Options Manager) | The specification for the rough sleeper health audit work has been developed and is out to the market | Green |
| 5.9 | Input to the new corporate catering contract, ensuring that it incorporates the promotion of healthy eating behaviours | June 2017 | September 2017 March 2018 January 2018 | <ul style="list-style-type: none"> Prominent positioning of healthy options in the Gild Attend Catering Service Group working meetings and input to tender process Seek Member approval to get an holistic Healthy Eating Strategy enshrined in the 2018/2019 Food Safety Enforcement Plan | DCCS (Business Healthy Project Officer) M&CP / Port Health & Public Protection (AD (PP)Lead Officer Food Safety) | Promoting healthier eating and behaviours explicitly outlined in specification for new corporate catering contract, across all sites, including The Gild. All contracts will have a KPI relating to promoting healthier eating and healthier behaviours. Small changes have been made in The Gild, e.g. rearranging the drinks fridge cabinet to place healthier and lower-sugar drinks at eye level and placing fruit basket next to the till. The HWAG has approved a proposal for the CoL to sign the Local Government Declaration on Sugar Reduction and Healthier Eating, which will be taken to HWB in February 2018 for sign-off | Green |
| 5.10 | Reduce injuries and fatalities on City of London roads <ul style="list-style-type: none"> Public health to support the Road Danger Reduction Team in promotion of road safety initiatives by: <ul style="list-style-type: none"> ➤ Assisting with the | June 2017 | Ongoing | <ul style="list-style-type: none"> Successful implementation of schemes such as "Bank on Safety" | DCCS (Strategy Officer, Health and Children) Business Healthy Project Officer) | Business Healthy continues to sit on the steering committee for the Road Danger Reduction Team's Active City Network and promotes related events, programmes and services to the Business Healthy network. The ACN is keen to help promote the 2018 | Green |

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| | <p>promotion of events, e.g. the Active City Network and behavioural surveys.</p> <ul style="list-style-type: none"> ➤ Promoting City infrastructure changes relating to road safety – e.g: Bank on Safety. ➤ Assist the development of promotion material and information to encourage safer active travel. | | | | | Business Healthy Challenge (through an active travel angle) | |
| 5.11 | <p>Promote active commuting</p> <ul style="list-style-type: none"> • Public Health to support the Active City Network to promote active commuting such as walking and cycling by: ➤ Assisting with the promotion of events, e.g. the Active City Network and behavioural surveys. ➤ Promoting City infrastructure changes relating to road safety – e.g: the new Quietway infrastructure. ➤ Assist the development of promotion material and information to encourage safer active travel. | June 2017 | May 2020 | <ul style="list-style-type: none"> • Increased walking and cycling by commuters | DCCS (Strategy Officer, Health and Children Business Healthy Project Officer) | See above. Actions are being taken to relaunch the Business Healthy Challenge for 2018 and to make more places available to City workers | Green |

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| 5.12 | Develop and implement Business Healthy Strategy <ul style="list-style-type: none"> • Business Healthy Strategy agreed at Health and Wellbeing Board | June 2017 | May 2020 June 2017 | <ul style="list-style-type: none"> • Increased membership and participation by employers | DCCS (Business Healthy Project Officer) | During 2017 Business Healthy hosted/co-hosted 11 events, activities and campaigns and supported on a further 14. Its membership by individual organisations increased by 169%, as did the number of those engaging with it on social media. Growth targets for 2018 have now been set. | Green |
| 5.13 | Increase residents' capacity to cook healthy and affordable food <ul style="list-style-type: none"> • Commission two healthy cooking courses for adults in the City of London in 2017/18 • Commission healthy cooking course for young people in the City of London | April 2017 | March 2018 March 2018 October 2017 | <ul style="list-style-type: none"> • Increased participation in schemes | DCCS (Strategy Officer, Health and Children) | A Bags of Taste cookery course was delivered with City Gateway for young people in August 2017 and a course for adults was delivered in Artisan street library in September 2017. The final course of 2017/18 for adults has been scheduled for March. An evaluation of the course was undertaken in October 2017 which showed positive changes in healthy eating in participants. | Green |
| 5.14 | Encourage City workers/residents to take out gym memberships <ul style="list-style-type: none"> • Trading Standards to work with gyms to improve gym membership cancellation clauses | June 2017 | May 2018 | <ul style="list-style-type: none"> • Increased usage of Golden Lane Leisure centre and other facilities | M&CP / Port Health & Public Protection (Trading Standards Manager) | The Trading Standards team researched this issue and found they have had no complaints about cancellation clauses so have decided not to pursue this. The team continues to look into all complaints concerning terms and conditions. Public Health team will work with them to develop a new approach to encourage City workers and residents to increase physical activity. | Amber |

